



# DISH Food Pantry January–May 2021 Report

Bunker Hill Community College

[bhcc.edu/dishfoodpantry](http://bhcc.edu/dishfoodpantry)



## 21,605

### TOTAL POUNDS DONATED



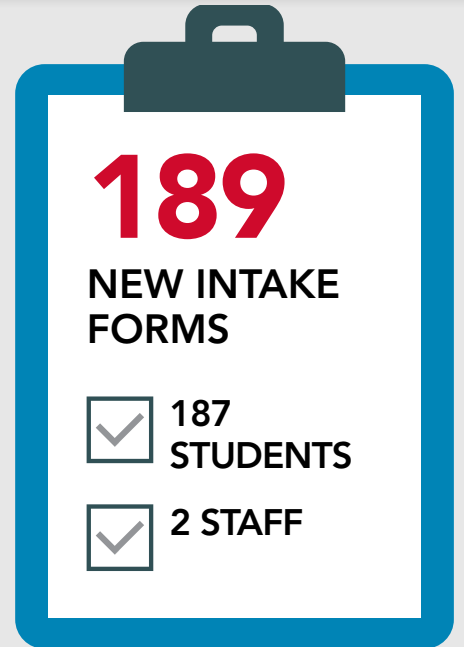
- 14,952** Greater Boston Food Bank
- 2,409** Stop & Shop
- 1,017** Hope and Comfort
- 1,011** Community Donations  
(mail-in/dropped-off donation)
- 1,130** Food Link
- 800** Food for Free Produce
- 100** Seven Hills Pasta
- 96** Wegmans
- 90** I Support the Girls



## 15,135

### TOTAL POUNDS DISTRIBUTED

- 9,218** Non-Perishable Food
- 2,286** Fresh/Frozen Food
- 1,793** DISH Food Pantry Meal Kits
- 1,159** Hygiene Products
- 377** Baby Food/Products
- 302** Pet Food Items



## 189

### NEW INTAKE FORMS

- 187 STUDENTS
- 2 STAFF

## 790

### TOTAL ORDERS FILLED

## 289

### TOTAL USERS

## 770

### TOTAL DELIVERIES (from January–May)





## DISH Milestones/Exciting Moments

### JANUARY

- Stop & Shop deliveries (totaling 707 pounds) of pantry staples such as canned beans, oatmeal, jelly, pasta sauce, and ingredients for DISH Food Pantry Meal Kits.
- Purchase and distribution of 26 boxes of diapers and pull-ups for students with small children in their home.

### FEBRUARY

- Italian-inspired, Asian-inspired, and Mexican-inspired Meal Kits distributed to DISH clients. Each kit included specialty spices, broths, proteins, and grains. Funding for Meal Kits was made possible by the BHCC Foundation Office “Soup’s On” Fundraiser, Stop & Shop, and generous community donors.

### MARCH

- Presentation of “Let’s DISH: Revolutionizing the Food Pantry Experience” at the National Association of Student Personnel Administrators (NASPA) Virtual Conference by Molly Hansen and Julie Elkins.

- Presentation of DISH Food Pantry: 2020 Year in Review to BHCC Community during President Eddinger’s “President’s Chat” by Molly Hansen and Will Cribby
- Distribution of SNAP Awareness materials along with granola bars (in partnership with Single Stop) in each March bag.

### APRIL

- Distribution of “Happy Spring!” bags that included small lotions, snacks, and BHCC face masks.

### MAY

- “Graduation Kits” distributed to Class of 2021 graduates who utilized the DISH Food Pantry.
- Distribution of “Daily Table” advertisement (local grocery store with reduced cost produce and prepared meals) along with granola bars.
- There were 16 DISH Food Pantry users that graduated in May 2021 after consistently using the pantry during the Spring 2021 semester.

“It has definitely enhanced my experience. It was so much easier to focus on my academics this semester when I did not have to worry about when I was going to be able to eat next.”

“There were months when I was struggling to afford food and the pantry helped bridge that gap where I could rely on getting baseline products like beans, rice, pasta, apples, potatoes from them.”





## DISH Spring 2021 Survey Results

### Information about survey

- Distributed to Spring 2021 Users (284 total)
- Response rate: 36% (104 responses)

### Demographic of Student Response

- Full-time students: 51
- Part-time students: 44
- Other (workforce development, certificate program, etc.): 7
- Staff/Faculty Members: 2

### 97% of DISH Food Pantry users found the sign-up process easy.

#### Comments:

- "I love the staff! So friendly and helpful. They go above and beyond!"
- "It was very easy to order and navigate. The delivery person was very friendly, timely, and helpful."
- "The staff is wonderful, they reached out to me in the worst moment during a period where I had to quarantine."

### 96% of DISH Food Pantry users are extremely likely or very likely to recommend the DISH to another student or staff member.

### Based upon experiences with the DISH Food Pantry Staff and Delivery Driver, DISH Food Pantry users rated the following:

- 99% rated communication of DISH Food Pantry Sign-Up Process and Delivery "Excellent" or "Good."

- 98% rated courtesy and friendliness of the DISH Food Pantry Staff and Delivery Driver as "Excellent" or "Good."
- 99% rated the respectfulness of the DISH Food Pantry Staff and Delivery Driver as "Excellent" or "Good."

#### Comments:

- "They are super friendly and very professional."
- "I was apprehensive about using it because I never had to before, and I was not sure how I would be treated...almost a little ashamed. But, I am so grateful to Molly and her team! I hope there is enough for everyone who needs it."

### By receiving food/hygiene items at the DISH Food Pantry:

- 71% of students strongly agreed or agreed that they were provided with food/hygiene items that they would otherwise not have access to.
- 80% of students strongly agreed or agreed that they were able to focus better on class and class-related activities.
- 77% of students strongly agreed or agreed that their ability to attend virtual courses was improved.
- 77% of students strongly agreed or agreed that they were able to stay enrolled at BHCC.

### When asked if they planned to continue their enrollment at BHCC:

- 88 said yes
- 4 said no
- 6 were unsure